

# HACC Active Service Model ACSA Community Care Conference



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# HACC Active Service Model

- Under development in Victoria
- Strengthening existing practice
- Building quality improvement



# The emerging challenge for HACCC

- Anticipated rise in number of older people
- No compression of morbidity evident
- Expected rise in demand for HACCC
- Reduce the impact on individuals and conditions associated with ageing
- Can we improve the quality and responsiveness of home and community care services?

# A response: The Active Service Model

- Takes as its point of departure that
  - capacity building,
  - restorative care and
  - person centred approaches to increase client's independence

are desirable attributes of services that support people with disabilities in the community **regardless of age.**

# Key components of the Active Service Model

- Strengthen capacity building, adaptive or restorative approaches
- Holistic 'person-centred'
- More timely, flexible and targeted
- Increase or maintain independence
- **Long term** quality improvement strategy

# Examples of an ASM

- 9 pilot projects undertaken in Victoria
- Presentation from 3 projects today
  - Murrindindi Shire Council
  - City of Melton
  - RDNS/MAV

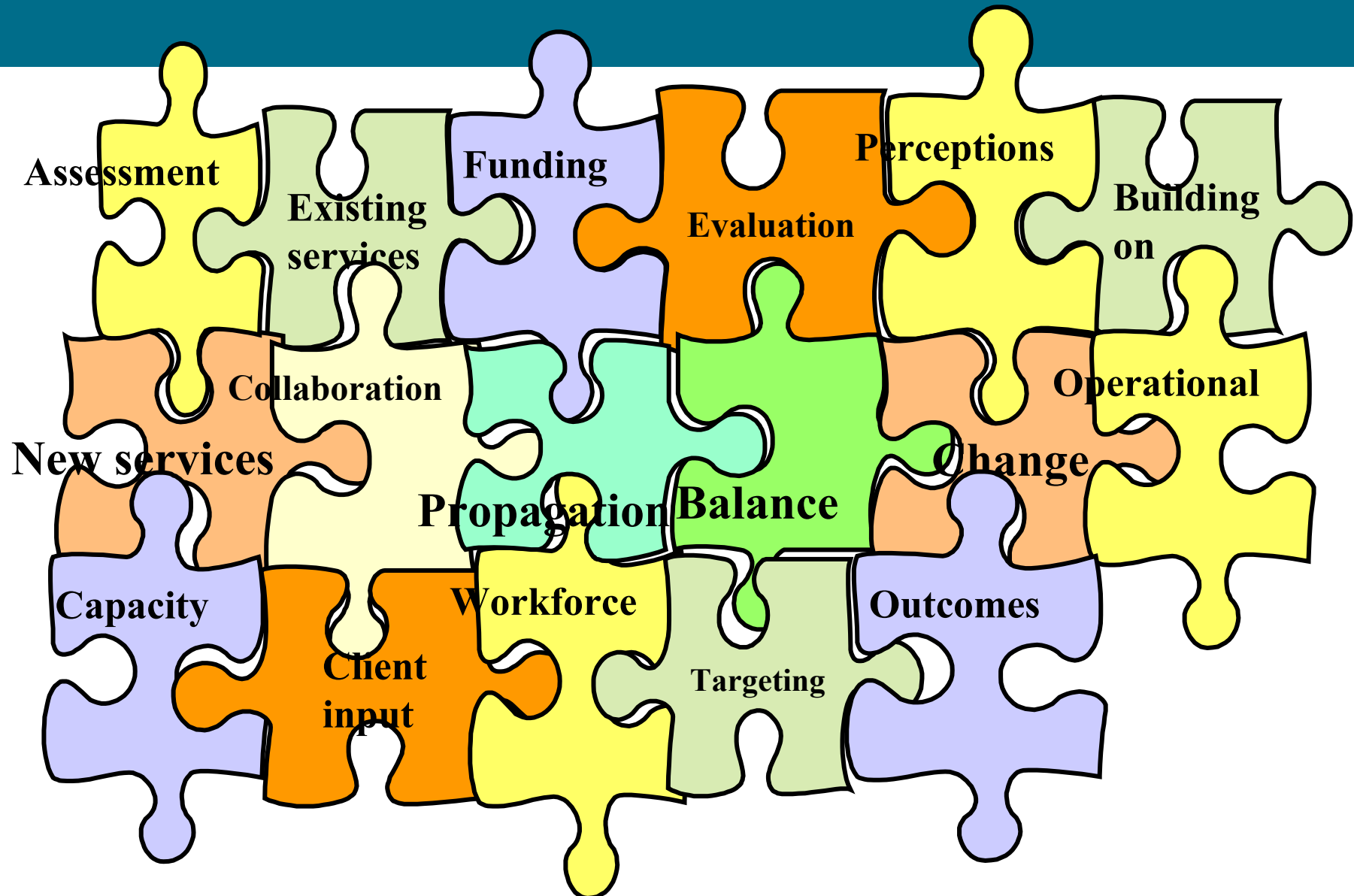
Please hold questions until the end



# Key Active Service Model principles

- People want to remain **autonomous**
- People have potential to improve **capacity**
- People's needs should be viewed in a **holistic** way
- Services organised around the **person**
- **Collaborative** working relationships

# Systemic considerations



# Aims of the HACCC program

- Range of basic maintenance and support services;
- To support people to be independent
- Enhancing quality of life
- Preventing inappropriate admission; and
- Flexible, timely services that respond to the needs of consumers.

# Conclusions

- The Active Service Model is consistent with the aims of the HACCC Program
- What might be different is the
  - interpretation of “independence” and “flexible” , and
  - the way we perceive older people
- Delivery of these requires review of the current systems and tools

## Contact details

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