



# Brotherhood of St Laurence

**Working for an Australia free of poverty**





# **ACSA 2008**

## **National Community Care Conference**

# **YOUR VOICE – YOUR CHOICE**

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Community & Aged Care**

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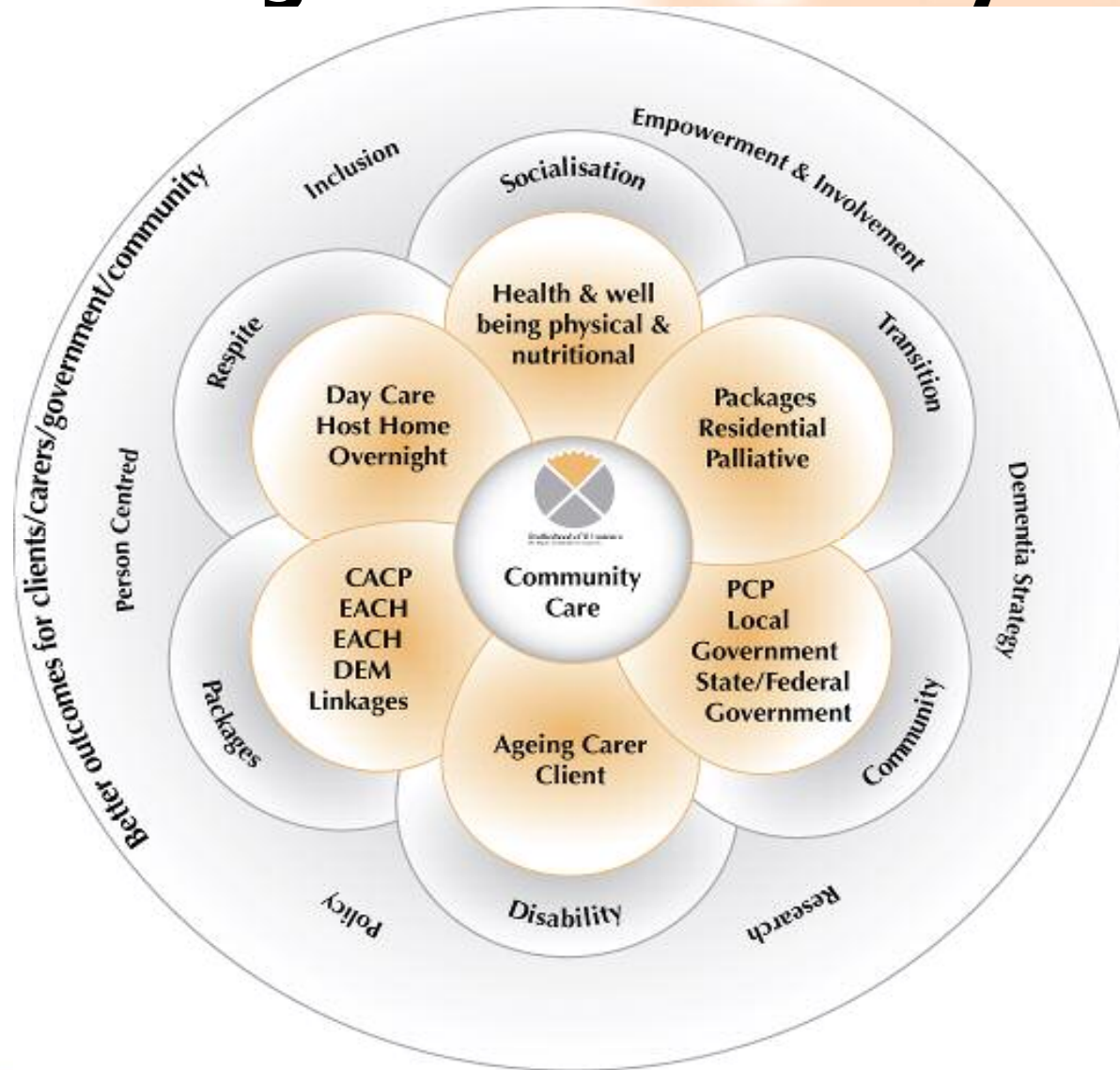
# Overview

- **Introduction**
- **What are the things for which clients want a voice and a choice?**
- **A snapshot of BSL's approach**
- **What can we learn from this approach?**
- **Where to from here for BSL?**

# Introduction

- **About BSL and Aged Care Programs**
- **BSL's Advocacy Approach**
- **What is BSL attempting to achieve?**

# BSL Integrated Community Services



# **What are the things for which clients want a voice and a choice?**

- **A voice about issues and events that impact on their own and other's lives - to make a difference.**
- **A choice to live in and be active as a member of their community, including aged care programs.**

# **A snapshot of BSL's approach**

- **The Federal Election 2007**



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# A snapshot of BSL's approach

- **The Federal Election 2007**

Rod Smith video

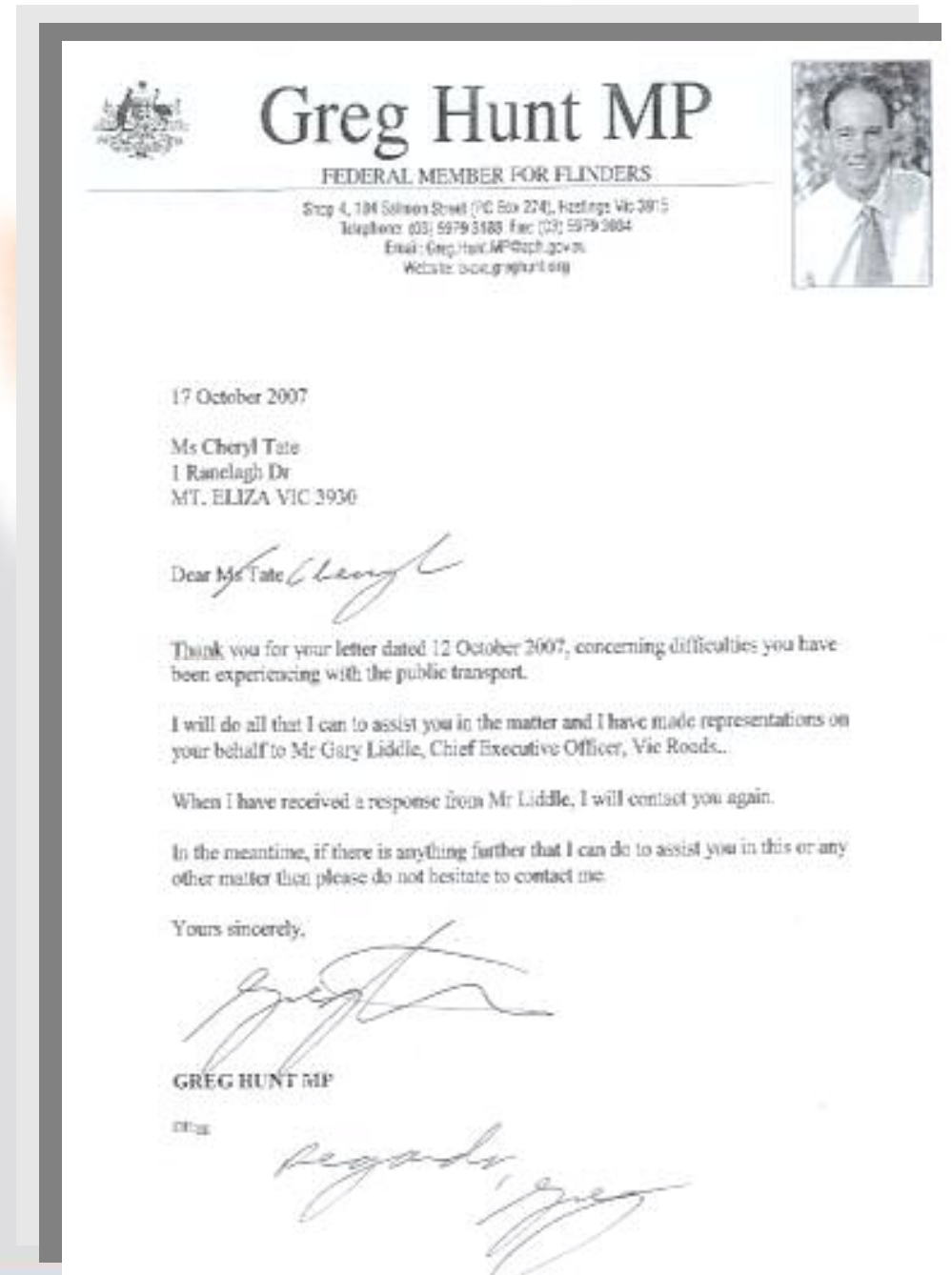
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# A snapshot of BSL's approach

- **Wheelchair Access**
- **Access to a Yacht Club**



- **Issues with taxis**





# A snapshot of BSL's approach

- **Issues with paid carers**

[Blurring the Boundaries video](#)

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# A snapshot of BSL's approach

- **Peer Mentoring**
- **Client DVD – How to advocate**

Single Step video

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# **A snapshot of BSL's approach**

- **Carers Funding Submission to Government**
- **Socialisation Program**
- **Dementia Model**
- **Community Care Program services**

## **What can we learn from this approach?**

- **Older people and people with disabilities are no different from anyone else. They want to be involved.**
- **Plan for how each individual can make a contribution if they desire.**
- **Think laterally about how to support the desire to be involved.**
- **Incorporate the philosophy/principles into all aspects of service delivery.**
- **Provide an environment where people can advocate on their own behalf.**

# **Where to from here for BSL?**

**The journey is not ended.**

**BSL will continue to identify gaps and further develop our services to incorporate client/carer voice and choice.**

- **Active Service Model**
- **Broader Social Inclusion**