



NATIONAL RESIDENTIAL CARE ADVISORY COMMITTEE 2008 – 2010 WORK PLAN

TASKS	TIMELINE	Responsibility	Strategic Plan
<p>ACFI Implementation Monitoring & Support</p> <ul style="list-style-type: none"> • Monitor implementation with particular attention paid to the impact on rural and remote and stand alone services as well as capital implications. • Review the national implementation survey data. • Support ACSA in its role on the Business Advisory Service Reference Group. • Consider and enhance Federation capacity to provide support and consultancy for Federation members. 	Ongoing	All Committee	<ul style="list-style-type: none"> • Influence 2.1, 2.2, 2.4, 2.5; Intelligence and Research 5.1. • Intelligence and Research 5.1. • Leadership 1.1; Influence 2.2, 2.3; Integration and Unity 4.1. • Membership 3.1.
<p>National Resident Agreement</p> <ul style="list-style-type: none"> • Finalise the development of a national resident agreement system including ageing in place, high care, low care, respite care and extra services. • Resolve pricing and marketing logistics in preparation for the launch of the agreements. 	September 2008	National Office	<ul style="list-style-type: none"> • Intelligence and Research 5.1; Membership 3.1, 3.2; Influence 2.4, 2.5. • Membership 3.2; Influence 2.5.

TASKS	TIMELINE	Responsibility	Strategic Plan
<p>Reviews & Submissions</p> <ul style="list-style-type: none"> • Provide advice and input into the development of an ACSA position for the Planning & Allocation review. • Provide advice and input into the Hospital & Health Reform Commission work. • Provide advice and input into the CAP Review submission. 	December 2008	Pat Sparrow & Pam Bridges. Greg Mundy National Office.	<ul style="list-style-type: none"> • Influence 2.1-2.5. • Influence 2.1-2.5. • Influence 2.1-2.5.
<p>Complaints Investigation</p> <ul style="list-style-type: none"> • Maintain a watching brief on complaints issues and take action as required. 	Ongoing	All Committee	<ul style="list-style-type: none"> • Leadership 1.4; Influence 2.3
<p>Quality Management Systems Review</p> <ul style="list-style-type: none"> • Develop an industry position on the terms of reference for the review. • Provide advice and input into a national submission. • Develop an outline of the quality management approach industry wants and requires (based on quality improvement rather than compliance). 	Depends on review dates. July 2009		<ul style="list-style-type: none"> • Intelligence and Research 5.1; Influence 2.1-2.4 • Influence 2.2, 2.3. • Influence 2.1-2.4,
<p>Training & Support</p> <ul style="list-style-type: none"> • Explore a partnership with the Systems 3 Group to provide accreditation training for Federation members. • Develop a methodology for the national roll out of ACQ's "Upskilling RNs" training. 	December 2009 December 2008	National Office Pat Sparrow & Pam Bridges.	<ul style="list-style-type: none"> • Membership 3.1; Leadership 1.1, Integration and Unity 4.2 • Influence 2.2; Membership 3.1, 3.2.